



Grapevine Gift Shop

Our mission is to serve and support NorthCrest Medical Center and staff by providing services and reinforcing the dedication to quality care to patients, their families, and visitors.



Information Desk



100 NorthCrest Drive / Springfield, TN 37172
615-384-2411



Volunteer Program

The Volunteer Program at NorthCrest Medical Center has been serving our community for over 60 years! We provide a special touch for patients and family members who visit our campus. You can make a difference, too!



Serving NorthCrest Medical Center
(and formerly Jesse Holman
Jones Hospital) since 1956.

NorthCrest Volunteers make a difference

When you share your time, talents, and skills, you help the professional health-care team at NorthCrest to provide top-notch service. Your desire to help others translates into serving as a member of a winning team.

Volunteers work to support the NorthCrest staff in a variety of clinical and clerical areas. When you fill out a Volunteer application, the director of volunteer services will sit down with you for a personal interview to identify some of your special interest and skills, and consider opportunities where you can help most.

Will I be trained?

New volunteers will be oriented by the director of volunteer services, and you will also receive on-the-job training by an experienced volunteer in the area where you work.

Where will I work?

Some volunteers choose to work with patients or family members, and others choose to work with hospital guests. Listed below are some of the areas in need:

Gift Shop: Volunteers sell gift items, flowers, seasonal décor items, newspapers, books, candy and more.

Surgery Waiting Room:

Here, volunteers assist family and friends and relay timely information from hospital staff and physicians.

Information Desk: You will greet visitors, deliver mail and flowers to patients, and provide information to guests and callers.

Registration Escort: Volunteers escort patients from the registration desk all areas of the hospital - imaging, wound



Surgery Waiting Room

care, surgery, etc. These volunteers must be comfortable walking for most of the shift.

Hospice: Trained hospice volunteers are companions and practical helpers, providing relief to primary caregivers, patients, and family. You can help a patient by reading, writing letters, listening, or just sitting for a short visit.

Special Tasks: Sometimes unexpected opportunities arise. You may have a unique talent to share for a new position not even created yet!

What else do NorthCrest Volunteers do?

We're glad you asked! Throughout the year, "fun lunches" are held to get to know other volunteers better, and to also welcome new ones. There are also fun outings such as visits to Cheekwood, to see a play or Opryland Hotel during the holidays. There are service projects per quarter such as collecting school supplies, canned goods or providing Christmas to needy families. A volunteer appreciation luncheon is also held along with a festive Christmas party.



What other things do I need to know?

We ask that all volunteers work a minimum of 100 hours per year - which equals approximately 2 four-hour shifts per month. Volunteers must attend at least one quarterly volunteer meeting and work one fundraiser per year.

How do I get started?

For all potential volunteers, an application must be filled out, and a background check performed. To obtain an application, or to find out more information, call the Volunteer Services offices (NorthCrest Foundation) at 615-382-6049.

An application is also available at www.northcrest.com under the NorthCrest Foundation tab. Choose "Volunteers." You may fill this out directly online and submit.

After your application is received, we will call to set up an appointment, and find the perfect spot just for you!